

e-Shram — India's National Registry for Informal Workers, and Its Accessibility Gap

Digital Inclusion · Good practice · India

Quality score: 84/100

Evidence strength: Strong

Summary

Launched in 2021, India's e-Shram portal has registered over 310 million informal workers into a national database, but independent reviews find only a fraction gain real benefits — a cautionary case on the gap between digital registration and inclusive design.

Key dimensions

Dimension	Score
Innovation level	1/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-26

[Ministry of Labour and Employment, Government of India](#) — accessed 2026-08-26

[WIEGO: Registering Informal Workers in India — e-Shram, an Opportunity Lost?](#) — accessed 2026-08-26

[The India Forum: Registered, But Not Reached](#) — accessed 2026-08-26

[ThePrint: A Mumbai teen's mission is helping workers register on e-Shram](#) — accessed 2026-08-26

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