

EBA Assistant — AI chatbot for students, teachers and parents on Turkey's national learning platform

AI in Education · Good practice · Türkiye

Quality score: 40/100

Evidence strength: Moderate

Summary

AI chatbot deployed April 2024 on EBA, Turkey's national K-12 platform. First 5 weeks: >10M messages from 2.8M users across all 81 provinces; addresses >1,000 topics for students, teachers and parents. No learning outcome data published for this period.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	2/3
Transparency, ethics & data protection	1/3
Teacher capability & pedagogy	1/3
Scalability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-24

[Turkish Ministry of National Education](#) — accessed 2026-06-24

[CBOT launch report \(vendor, metrics\)](#) — accessed 2026-06-24

[EBA platform — Turkish Ministry of National Education](#) — accessed 2026-06-24

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