

eCite — Kampala's GIS-Based Digital Property Tax System

City Innovation Library · Good practice · Uganda

Quality score: 67/100

Evidence strength: Observational / pre–post

Summary

Facing chronically low local revenue, Kampala's KCCA combined a World Bank-funded GIS property survey with eCite, a self-built online/mobile-money tax platform; reviews report taxable properties identified rising 47%→64% and revenue up 89% in real terms, 2011–2015.

Key dimensions

Dimension	Score
Evidence of impact / measured results	3/3
Transferability / demonstrated replication	2/3
Scalability	2/3
Sustainability / continuity	2/3
Innovation	2/3
Inclusiveness / equity	1/3
Multi-stakeholder collaboration	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-15

[Kampala Capital City Authority \(KCCA\), with World Bank / Government of Uganda support \(Kampala Institutional and Infrastructure Development Project\)](#) — accessed 2026-08-15

[International Growth Centre — Technology and property tax: raising city revenue in Kampala](#) — accessed 2026-08-15

[Lincoln Institute of Land Policy — Making a Good Tax Better](#) — accessed 2026-08-15

[WeGO — eCite Revenue Management System, Kampala](#) — accessed 2026-08-15

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