

EdChat — South Australia's Department-Built, Microsoft-Backed School AI Chatbot: 8-School Trial, 90-Teacher and 700-Student Survey

AI in Education · Good practice · Australia

Quality score: 40/100

Evidence strength: Moderate

Summary

South Australia's education department built EdChat with Microsoft and trialled it for eight weeks in eight high schools (1,500+ students, 150 educators). UniSA researchers surveyed about 90 teachers and 700 students: time savings, but hallucination and filter concerns.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	2/3
Teacher capability & pedagogy	1/3
Scalability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-18

[South Australian Department for Education \(with Microsoft\); evaluation by University of South Australia researchers](#) — accessed 2026-10-18

[Channellife: South Australia trials EdChat \(Nov 2023\)](#) — accessed 2026-10-18

[Inside Education / The Conversation: What do schools and teachers think of AI in classrooms?](#) — accessed 2026-10-18

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