

EdChat — South Australia's Department-Run, Content-Filtered Generative-AI Chatbot for Public High Schools

AI in Education · Good practice · Australia

Quality score: 53/100

Evidence strength: Moderate

Summary

SA's education department built its own chatbot on Azure OpenAI with Azure AI Content Safety, trialled it in 8 high schools and extended it to public schools; evidence covers safety and usage, not learning gains.

Key dimensions

Dimension	Score
Evidence of learning impact	1/3
Equity & inclusion	1/3
Transparency, ethics & data protection	2/3
Teacher capability & pedagogy	2/3
Scalability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-29

[South Australian Department for Education](#) — accessed 2026-09-29

[Microsoft customer story \(Azure AI Content Safety, Apr 2024\)](#) — accessed 2026-09-29

[The Conversation: what do schools and teachers think of AI in classrooms?](#) — accessed 2026-09-29

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