

eGovPH Juan — Philippines' AI-powered government super-app and multilingual citizen assistant

AI in the Public Sector · Good practice · Philippines

Quality score: 53/100

Evidence strength: Moderate

Summary

DICT's eGovPH (launched January 2024) integrates 1,300+ government systems. By June 2026 the platform reached 800 million transactions and 56 million downloads. Its AI assistant 'Juan', powered by Google Gemini, provides guidance, document extraction, multilingual translation and

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-06-25

Department of Information and Communications Technology (DICT), Philippines — accessed 2026-06-25

Philippines pushes AI-powered government as eGovPH adoption surges (Biometric Update, Jun 2026) — accessed 2026-06-25

eGovPH Official Website — accessed 2026-06-25

eGov AI all-in-one government assistant spotted (GizGuide, Feb 2025) — accessed 2026-06-25

Philippines DICT to integrate AI agents (GovInsider, 2025) — accessed 2026-06-25

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