ElliQ for Older New Yorkers — NYSOFA's State-Procured AI Companion Programme, With Self-Reported Results Only

Digital Inclusion · Good practice · United States of America

Quality score: 76/100

Evidence strength: Strong

Summary

In 2022 New York's Office for the Aging bought 800+ ElliQ tabletop AI companions, built for older adults, for isolated seniors. NYSOFA reports a 95% drop in loneliness, but the figure is self-reported and has no independent evaluation.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-14

New York State Office for the Aging (NYSOFA) — accessed 2026-11-14

NYSOFA pilot results (Aug 2023) — accessed 2026-11-14

Smithsonian Magazine: New York State purchases robot companions for the elderly — accessed 2026-11-14

Fierce Healthcare coverage — accessed 2026-11-14

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