

Expat Welcome Desk — Brussels-Capital Region's free multilingual relocation service

City Innovation Library · Good practice · Belgium

Quality score: 76/100

Evidence strength: Strong

Summary

Free multilingual (EN/FR/NL) advisory service for anyone relocating to Brussels for work, run by the Brussels-Capital Region Commissioner for Europe for 25+ years. Helps with registration, residence permits, work permits, taxation and social security.

Key dimensions

Dimension	Score
Evidence of impact / measured results	1/3
Transferability / demonstrated replication	3/3
Scalability	2/3
Sustainability / continuity	3/3
Innovation	2/3
Inclusiveness / equity	3/3
Multi-stakeholder collaboration	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-21

[Commissioner for Europe and International Organisations, Brussels-Capital Region](#) — accessed 2026-06-21

[Official Expat Welcome Desk page](#) — accessed 2026-06-21

[OECD \(2023\) Unleashing Talent in Brussels](#) — accessed 2026-06-21

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