

FONATEL Hogares Conectados – Subsidised Internet and Device Programme for Households in Poverty (Costa Rica)

Digital Inclusion · Good practice · Costa Rica

Quality score: 88/100

Evidence strength: Observational / pre–post

Summary

Costa Rica's national telecom fund connected 287,242 households in poverty with subsidised 5 Mbps internet and laptops (2016–2024). An external evaluation found a 22 percentage-point fall in the digital gap among poor households; winner of the ITU Success Stories 2016 award.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-21

[SUTEL / FONATEL \(Superintendencia de Telecomunicaciones / Fondo Nacional de Telecomunicaciones\)](#) — accessed 2026-06-21

[SUTEL — Programa Hogares Conectados](#) — accessed 2026-06-21

[SUTEL cumple totalidad del Programa Hogares Conectados — Tico Urbano](#) — accessed 2026-06-21

[IMAS — 78,000 hogares logran conectividad](#) — accessed 2026-06-21

[A4AI — Closing the digital divide with universal service leadership](#) — accessed 2026-06-21

Cite this — Evidoria. *FONATEL Hogares Conectados – Subsidised Internet and Device Programme for Households in Poverty (Costa Rica)*. Persistent ID: 2e6b63f3-bb60-4b2c-b527-2d7d73d77fe6.