

Ghana's Financial Inclusion for Persons with Disabilities Directive — A Central Bank Mandates Accessible Banking

Digital Inclusion · Good practice · Ghana

Quality score: 76/100

Evidence strength: Descriptive / self-reported

Summary

In January 2025 the Bank of Ghana became one of the first African central banks to bind every bank and financial-service provider in the country to accessible digital, mobile and physical banking for persons with disabilities, on a fixed compliance timetable.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-12

[Bank of Ghana](#) — accessed 2026-09-12

[Bank of Ghana – Financial Inclusion for Persons with Disabilities Directive](#) — accessed 2026-09-12

[Alliance for Financial Inclusion – New Bank of Ghana directive will promote access and usage for persons with disabilities](#) — accessed 2026-09-12

[Mondaq – Bank of Ghana Issues Implementation Framework for the FIPD Directive](#) — accessed 2026-09-12

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