

GovGuideNigeria — Nigeria's WhatsApp AI Assistant for Federal Government Services

AI in the Public Sector · Good practice · Nigeria

Quality score: 40/100

Evidence strength: Moderate

Summary

Nigeria's Federal Ministry of Communications launched GovGuideNigeria, a WhatsApp and web AI assistant built on Meta's Llama models, giving citizens access to information from over 35 federal ministries and 60+ agencies in English, Hausa, Igbo and Yoruba.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-30

[Federal Ministry of Communications, Innovation & Digital Economy \(FMCIDE\) / NCAIR, built by Publica AI with Meta](#) — accessed 2026-08-30

[Nairametrics launch coverage](#) — accessed 2026-08-30

[TechCabal coverage](#) — accessed 2026-08-30

[News Agency of Nigeria \(NAN\) coverage](#) — accessed 2026-08-30

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