

HKPilot & HKMeeting — Hong Kong's Generative-AI Tools for Civil-Service Document Drafting and Meeting Minutes

AI in the Public Sector · Good practice · Hong Kong

Quality score: 53/100

Evidence strength: Descriptive / self-reported

Summary

Hong Kong's Digital Policy Office and the HKGAI research centre built HKPilot (document drafting/translation) and HKMeeting (AI minute-taking) for civil servants: participation grew from 800 officers in 20 bureaux (Nov 2024) to roughly 50,000 across 100 departments by 2026, though

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-19

[Digital Policy Office, Government of the Hong Kong SAR, with the Hong Kong Generative AI Research and Development Center \(HKGAI\)](#) — accessed 2026-07-19

[Government press release / LegCo written reply](#) — accessed 2026-07-19

[Innovation, Technology and Industry Bureau LegCo Q&A;](#) — accessed 2026-07-19

[South China Morning Post](#) — accessed 2026-07-19

[The Star \(Malaysia\)](#) — accessed 2026-07-19

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