

HMCTS - Face-to-face Assisted Digital Support

Digital Inclusion · Good practice · United Kingdom · National

Quality score: 52/100

Evidence strength: Descriptive / self-reported

Summary

Good Things Foundation is working with HMCTS to provide face-to-face Assisted Digital support for people who would otherwise be excluded from accessing these services. Through the Online Centres Network, we are designing, testing, delivering and evaluating a face-to-face Assisted

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by MEDICI consortium

Data sources

[MEDICI / Digital Inclusion Atlas](#) — accessed 2026-06-14

[Practice website](#) — accessed 2026-06-14

[Information source](#) — accessed 2026-06-14

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