

HomeDOctor — Slovenia's Nationally Localised AI Chatbot for Primary-Care Guidance

AI in the Public Sector · Good practice · Slovenia

Quality score: 53/100

Evidence strength: Quasi-experimental

Summary

HomeDOctor gives Slovenian citizens 24/7 AI primary-care guidance grounded in national protocols. In peer-reviewed testing it scored 90.7% on national medical-exam questions vs 80.7% for generic ChatGPT-4o. Authors call it a research prototype, not a permanent service.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-01

[Jožef Stefan Institute, Department of Intelligent Systems, funded by the EU Horizon Europe ChatMED project](#) — accessed 2026-08-01

[MDPI Healthcare \(peer-reviewed\) — Evaluating a Nationally Localized AI Chatbot for Personalized Primary Care Guidance](#) — accessed 2026-08-01

[Jožef Stefan Institute — HomeDOctor official project site](#) — accessed 2026-08-01

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