

HYPERGLORY — Mongolia's AI Customs Chatbot for HS-Code Classification

AI in the Public Sector · Good practice · Mongolia

Quality score: 53/100

Evidence strength: Moderate

Summary

Mongolia's Customs General Administration deployed HYPERGLORY, an AI chatbot using retrieval-augmented generation to recommend correct HS commodity codes to importers and exporters, built with a South Korean consortium under a government-to-government AI technology-transfer progr

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-31

[Mongolian Customs General Administration \(with Bituen, Virnect and Rebellions, Republic of Korea\)](#) — accessed 2026-08-31

[Rebellions: AI-powered HS-code chatbot for Mongolian customs](#) — accessed 2026-08-31

[VentureSquare coverage](#) — accessed 2026-08-31

[AI Times coverage](#) — accessed 2026-08-31

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