

IcfesBot — ConsiliumBots' WhatsApp AI Guidance Chatbot Reaches 430,000+ Colombian Students; National RCT Finds No Enrollment Gain

AI in Education · Good practice · Colombia

Quality score: 53/100

Evidence strength: Moderate

Summary

ConsiliumBots' IcfesBot gives free, personalised WhatsApp guidance on higher-education options from each student's ICFES exam results, reaching 430,000+ Colombian students in 2023 — a national trial found it shifted information search, not enrollment.

Key dimensions

Dimension	Score
Evidence of learning impact	1/3
Equity & inclusion	2/3
Transparency, ethics & data protection	2/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-26

[ConsiliumBots \(with ICFES — Instituto Colombiano para la Evaluación de la Educación\)](#) — accessed 2026-09-26

[ConsiliumBots — MIT Solve profile](#) — accessed 2026-09-26

[Harvard Kennedy School faculty page \(Juan Saavedra\)](#) — [working paper listing](#) — accessed 2026-09-26

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