

ICT Voucher Scheme for SMEs — Bulgaria's BG16RFOP002-2.083

City Innovation Library · Good practice · Bulgaria

Quality score: 38/100

Evidence strength: Cautionary / limited

Summary

Bulgaria's SME agency issued 516 fixed-value vouchers for websites, e-commerce, digital marketing and cybersecurity services, co-financed by the EU's 2014-2020 Innovation and Competitiveness programme and confirmed complete by an independent contractor's own case study.

Key dimensions

Dimension	Score
Evidence of impact / measured results	1/3
Transferability / demonstrated replication	2/3
Scalability	1/3
Sustainability / continuity	1/3
Innovation	1/3
Inclusiveness / equity	1/3
Multi-stakeholder collaboration	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-13

[Bulgarian SME Promotion Agency \(■■■■■■■\)](#) — accessed 2026-08-13

[Voucher scheme completion notice — SME Promotion Agency](#) — accessed 2026-08-13

[Procedure launch — Bulgaria EU Funds portal \(BG16RFOP002-2.083\)](#) — accessed 2026-08-13

[Independent completion case study — DevScale.bg](#) — accessed 2026-08-13

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