ID-SK — Slovakia's Unified Design Manual for E-Services, From a 2018 Government–UX Community Beta to a Statutory Standard With Accessibility-Gated Contributions

Digital Inclusion · Good practice · Slovakia

Quality score: 48/100

Evidence strength: Moderate

Summary

ID-SK is Slovakia's unified design manual for public e-services, co-created in 2018 with the Slovak UX Association and now anchored in §24c of Act 95/2019. Binding 2026 guidance requires new components to pass user testing and accessibility review. No outcome data yet.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-16

Ministry of Investments, Regional Development and Informatization of the Slovak Republic (MIRRI SR); co-created with the Slovak User Experience Association (SUXA) — accessed 2026-11-16

ID-SK — official site — accessed 2026-11-16

Startitup.sk — State e-services could soon look the same, promise ÚPVII and SUXA (19 Oct 2018) — accessed 2026-11-16

MIRRI methodological guidance 051024/2026/OKPSPI on ID-SK components (June 2026) — accessed 2026-11-16

ESF benchmark of 25 life situations — recommended measures — accessed 2026-11-16

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