

Inclusive: A Microsoft Design Toolkit — The Persona Spectrum and 'Solve for One, Extend to Many'

Digital Inclusion · Good practice · United States of America

Quality score: 52/100

Evidence strength: Moderate

Summary

Microsoft's open Inclusive Design toolkit teaches designers to treat permanent, temporary and situational limitations as one spectrum. Widely cited, but no published outcome evaluation.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-02

[Microsoft Design](#) — accessed 2026-10-02

[Microsoft Inclusive Design — Inclusive 101](#) — accessed 2026-10-02

[Microsoft Inclusive Design — activity cards](#) — accessed 2026-10-02

[MIT Press — Mismatch: How Inclusion Shapes Design](#) — accessed 2026-10-02

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