Indonesia's AIS Negative-Content Crawler — Komdigi's 24/7 Machine-and-Human Hoax Desk, 11,759 Hoaxes Logged in Five Years

AI in the Public Sector · Good practice · Indonesia

Quality score: 33/100

Evidence strength: Cautionary / limited

Summary

Indonesia's ministry runs AIS, a Rp194bn automated crawler plus a 100-person team that flags hoaxes and other 'negative content' 24/7. It logged 11,759 hoaxes from Aug 2018 to Jun 2023, but labels lack explanation and critics warn of censorship.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	0/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-11

Ministry of Communication and Digital Affairs (Komdigi, formerly Kominfo) — Directorate General of Informatics Applications, AIS Team — accessed 2026-11-11

Kominfo press release, June 2023 (11,759 hoaxes, AIS team) — accessed 2026-11-11

Antara — Komdigi identified 1,923 hoax items in 2024 — accessed 2026-11-11

Kontan — Rp194bn crawling system judged too expensive — accessed 2026-11-11

Detik — AIS run 24 hours during the 2019 election — accessed 2026-11-11

OONI/iMAP — State of Internet Censorship in Indonesia 2022 — accessed 2026-11-11

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