

InnovaChat — the OECS Commission's AI Assistant for Regional Citizen Enquiries

AI in the Public Sector · Good practice · Saint Lucia

Quality score: 40/100

Evidence strength: Moderate

Summary

In June 2025 the OECS Commission launched InnovaChat, an AI assistant answering citizen, educator and business questions on OECS rights, travel and programmes across nine Eastern Caribbean member states, built pro bono by a young Grenadian developer.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-21

[Organisation of Eastern Caribbean States \(OECS\) Commission](#) — accessed 2026-08-21

[OECS Commission press release](#) — accessed 2026-08-21

[Jamaica Observer coverage](#) — accessed 2026-08-21

Cite this — Evidoria. *InnovaChat — the OECS Commission's AI Assistant for Regional Citizen Enquiries*. Persistent ID: f7192431-e50a-4ef5-8fe6-5b3af95ef88d.