

#ionline: Nationwide Digital Literacy Training for Older Adults

Digital Inclusion · Good practice · Belarus

Quality score: 16/100

Evidence strength: Cautionary / limited

Summary

Telecom operator A1 and UNFPA trained social workers and launched a corporate volunteer network (#ionline) to teach smartphone basics to Belarusians aged 60+, rolling out from Minsk and Vitebsk to all six regions in 2021, though no participant-reach figures were published.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	0/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-15

[A1 Belarus & UNFPA Belarus](#) — accessed 2026-07-15

[UNFPA Belarus: programme launch](#) — accessed 2026-07-15

[A1 Belarus: #ionline regional rollout](#) — accessed 2026-07-15

[EEAS: Homiel pilot origin](#) — accessed 2026-07-15

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