IRIS — Ireland's State-Funded Remote Irish Sign Language Interpreting Service, From 1,223 to 9,785 Appointments a Year

Digital Inclusion · Good practice · Ireland

Quality score: 68/100

Evidence strength: Moderate

Summary

IRIS gives Deaf Irish Sign Language users a free live video link to an interpreter for public offices, GPs, employers and utilities. Assignments rose from 1,223 (2015) to 7,503 (2019) and 9,785 (2023), with an on-demand app piloted from 2020.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-14

Sign Language Interpreting Service (SLIS), funded by the Citizens Information Board — accessed 2026-11-14

SLIS NDIS indicator report, Jan–June 2021 (CIB) — accessed 2026-11-14

SLIS Annual Report (2020 data, CIB) — accessed 2026-11-14

CIB Annual Report 2023 — accessed 2026-11-14

Irish Deaf Society — interpreting services incl. IRIS — accessed 2026-11-14

Revenue launches IRIS for Deaf customers — accessed 2026-11-14

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