

Ísland.is — Iceland's Award-Winning Digital Government Portal and Its Still-Unenacted Accessibility Law

Digital Inclusion · Good practice · Iceland

Quality score: 72/100

Evidence strength: Strong

Summary

Iceland's one-stop citizen portal, Ísland.is, won a 2023 World Summit Award for combining efficient e-government with accessibility for disabled users — even though the WCAG 2.0 AA legislation the government proposed back in 2012 still hasn't been enacted.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-29

[Stafrænt Ísland \(Digital Iceland\), Ministry of Finance and Economic Affairs](#) — accessed 2026-08-29

[Government of Iceland Accessibility Policy](#) — accessed 2026-08-29

[World Summit Award profile](#) — accessed 2026-08-29

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