Israel's State Comptroller Audit of Digital Government Accessibility (2023) — 13 of 23 Bodies Non-Compliant and Every Sampled Website Failing, With Non-Digital Users Also Shut Out

Digital Inclusion · Good practice · Israel

Quality score: 68/100

Evidence strength: Moderate

Summary

Israel's supreme audit body tested government digital services in 2022: 13 of 23 bodies (57%) reported non-compliant websites, all 15 sampled sites had inaccessible items, and 38% of ~520 disabled respondents had been forced to use digital-only channels.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	0/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-22

Office of the State Comptroller and Ombudsman of Israel — accessed 2026-11-22

State Comptroller report page (Hebrew) — accessed 2026-11-22

State Comptroller English abstract, May 2023 (PDF) — accessed 2026-11-22

Maariv coverage of the audit (Hebrew) — accessed 2026-11-22

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