

Italy's Garante — the ChatGPT data-protection intervention

AI in Education · Good practice · Italy

Quality score: 47/100

Evidence strength: Moderate

Summary

In 2023 Italy's data-protection authority temporarily blocked ChatGPT over GDPR and the lack of age verification for minors — forcing OpenAI to add privacy notices, opt-outs and age checks, and triggering EU-wide scrutiny.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	2/3
Transparency, ethics & data protection	3/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE evaluation](#) — accessed 2026-06-21

[Data Protection Report — Garante bans ChatGPT](#) — accessed 2026-06-21

[TechCrunch — Italy blocks ChatGPT](#) — accessed 2026-06-21

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