iVote — New South Wales' Internet Voting for Blind and Low-Vision Electors, Suspended After the 2021 Crash Voided Three Council Elections

Digital Inclusion · Good practice · Australia

Quality score: 72/100

Evidence strength: Strong

Summary

Cautionary case: online/phone voting gave NSW blind voters a secret, unassisted ballot from 2011. Security flaws surfaced in 2015; a 2021 crash under 671,657 ballots led a court to void 3 council elections. Suspended in 2022; 2023 used operator-assisted phone voting.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	0/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-20

NSW Electoral Commission — accessed 2026-11-20

AUSPUBLAW — iVote, the 2021 NSW elections and the future of internet voting — accessed 2026-11-20

Halderman & Teague — The NSW iVote System: Security Failures (arXiv 2015) — accessed 2026-11-20

Vision Australia — NSW must restore equal access to voting (2022) — accessed 2026-11-20

NSW Electoral Commission — Technology Assisted Voting final review report — accessed 2026-11-20

iTnews — Court orders re-vote in three NSW councils — accessed 2026-11-20

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