

JENDELA Phase 1 — Malaysia's National Digital Network Plan, with Published Targets vs Results

Digital Inclusion · Good practice · Malaysia

Quality score: 92/100

Evidence strength: Strong

Summary

MCMC's 2020–22 plan reached 96.92% 4G coverage of populated areas and 7.74M fibre premises (targets 96.9%, 7.5M), added satellite broadband at 839 rural sites, and openly reported tower and permit shortfalls.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-06

[Malaysian Communications and Multimedia Commission \(MCMC\)](#) — accessed 2026-10-06

[MCMC — JENDELA Phase 1 Concluding Report](#) — accessed 2026-10-06

[SoyaCincau — JENDELA Phase 1 final report](#) — accessed 2026-10-06

[Digital News Asia — JENDELA delivering on 4G coverage](#) — accessed 2026-10-06

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