Jodhan v. Canada — The 2010 Charter Ruling That Found Inaccessible Federal Websites Discriminated Against Blind Canadians

Digital Inclusion · Good practice · Canada

Quality score: 52/100

Evidence strength: Moderate

Summary

In 2010 Canada's Federal Court ruled that inaccessible government websites violated blind people's Charter equality rights and set a 15-month window to comply. A 2007 spot audit had found none of 47 departments compliant. The 2012 appeal upheld the core finding.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-16

Federal Court of Canada (applicant Donna Jodhan, represented by Bakerlaw) — accessed 2026-11-16

Slaw — Donna Jodhan succeeds in accessibility challenge (2010) — accessed 2026-11-16

UPI — Canada must make Web accessible to blind (2010) — accessed 2026-11-16

Global Health & Human Rights Database — Canada (AG) v Jodhan, 2012 FCA 161 — accessed 2026-11-16

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