

JuntaGPT — Andalusia's internal generative-AI assistant for civil servants

AI in the Public Sector · Good practice · Spain

Quality score: 47/100

Evidence strength: Moderate

Summary

Andalusia's regional government launched JuntaGPT, an internal generative-AI assistant giving up to 240,000 public employees access to a Gemma 3-based tool covering 400+ procedures, though its efficiency claims are self-reported and unaudited.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-13

[Agencia Digital de Andalucía \(ADA\), Junta de Andalucía](#) — accessed 2026-07-13

[Xataka — Andalucía lanza JuntaGPT](#) — accessed 2026-07-13

[Junta de Andalucía — official announcement](#) — accessed 2026-07-13

[CIO.com coverage](#) — accessed 2026-07-13

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