

Justice Transcribe — the UK's AI Note-Taking Tool for Every Probation Officer in England and Wales

AI in the Public Sector · Good practice · United Kingdom

Quality score: 93/100

Evidence strength: Observational / pre–post

Summary

The Ministry of Justice's in-house AI tool Justice Transcribe, built on the government's i.AI 'Minute' model, now transcribes offender conversations for every probation officer in England and Wales, projected to free up 18,750 staff-days a year, halving note-taking time.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	3/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-18

[UK Ministry of Justice — Justice AI Unit / HM Prison and Probation Service](#) — accessed 2026-08-18

[Law Gazette: Probation officers to benefit from government's AI deal](#) — accessed 2026-08-18

[GOV.UK: AI tech ambition to deliver smarter justice for victims](#) — accessed 2026-08-18

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