

Kitsong Centres – Rural Community Telecentre Network (Botswana)

Digital Inclusion · Good practice · Botswana

Quality score: 52/100

Evidence strength: Moderate

Summary

Since 2004, Botswana's Kitsong Centres have grown from 3 pilot telecentres to 110 villages nationwide, delivering internet access, training and mobile money via a government-Mascom partnership; independent evaluation remains limited.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-03

[Government of Botswana & Mascom Wireless \(Nteletsa II PPP\)](#) — accessed 2026-07-03

[Mascom Kitsong Centres](#) — accessed 2026-07-03

[ITWeb Africa](#) — accessed 2026-07-03

[Botswana Daily News \(BOPA\)](#) — accessed 2026-07-03

[Paradigm Initiative – Londa Report](#) — accessed 2026-07-03

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