

Kutaisi International Airport's First Biometric eGates Halve Georgia's Border-Crossing Time

AI in the Public Sector · Good practice · Georgia

Quality score: 47/100

Evidence strength: Moderate

Summary

State-owned United Airports of Georgia installed seven SITA-built eGates in Kutaisi Airport's arrivals hall, the country's first, cutting biometric passport clearance for adult citizens from about 40 to 18 seconds in a 1.6 million GEL project completed October 2025.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-02

[United Airports of Georgia](#) — accessed 2026-09-02

[SITA — Kutaisi International Airport cuts border processing time in half](#) — accessed 2026-09-02

[Kutaisi Airport — official launch announcement](#) — accessed 2026-09-02

[Identity Week — Automated border control system debuts at Kutaisi International Airport](#) — accessed 2026-09-02

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