

Lai Châu's Three-Model AI Pilot for Commune-Level Administrative Procedures

AI in the Public Sector · Good practice · Vietnam

Quality score: 27/100

Evidence strength: Cautionary / limited

Summary

Lai Châu province piloted three AI tools — a citizen virtual assistant using OCR, LLMs and speech recognition, a civil-service document assistant, and a smart-monitoring image system — across 54 commune procedures, reviewed by a provincial council in September 2026.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	0/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-09-22

Lai Châu Provincial Department of Science and Technology — accessed 2026-09-22

VTV: Lai Châu thí nghiệm 3 mô hình AI, mở hướng xây dựng chính quyền số — accessed 2026-09-22

Báo Tin Tức (TTXVN): Đánh giá mô hình thí nghiệm số nhân phẩm dịch vụ ứng dụng công nghệ số — accessed 2026-09-22

CafeF: Lai Châu thí nghiệm 3 mô hình AI — accessed 2026-09-22

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