

Launchpad — Secure In-Cell Digital Services for Prisoners in England and Wales

Digital Inclusion · Good practice · United Kingdom

Quality score: 72/100

Evidence strength: Descriptive / self-reported

Summary

HMPPS's Launchpad gives prisoners in England and Wales secure in-cell laptops for education, self-service and rehabilitation content. By mid-2024 it reached over 13,000 prisoners across 17 prisons; an early HMP Erlestoke survey found 74% had used it within two weeks.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-15

[HM Prison and Probation Service \(HMPPS\), Ministry of Justice](#) — accessed 2026-07-15

[Justice Digital blog — Launchpad Home is Live! \(Sept 2024\)](#) — accessed 2026-07-15

[UKAuthority — Justice Digital out new in-cell service for prisoners](#) — accessed 2026-07-15

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