Lenguaje Ciudadano — Mexico's 2004 Federal Plain-Language Initiative, Latin America's First, Still Without an Outcome Evaluation

Digital Inclusion · Good practice · Mexico

Quality score: 72/100

Evidence strength: Strong

Summary

Launched on 5 October 2004 by Mexico's SFP, Lenguaje Ciudadano was Latin America's first government plain-language initiative. By 2006, 94 institutions had rewritten key documents. Federal bodies still use it, but its impact has never been evaluated.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-17

Secretaría de la Función Pública (SFP) — accessed 2026-11-17

SFP — Manual de Lenguaje Claro, 3rd edition (2007) — accessed 2026-11-17

Manual de Lenguaje Ciudadano — Dirección General de Transparencia y Archivos (gob.mx) — accessed 2026-11-17

Cite this — Evidoria. *Lenguaje Ciudadano — Mexico's 2004 Federal Plain-Language Initiative, Latin America's First, Still Without an Outcome Evaluation*. Persistent ID: 551495c0-a47f-4493-b3fb-c13e89461d9f.