

Ley 20.422 & Decreto No. 1 — Chile's State-Sector Web Accessibility Standard

Digital Inclusion · Good practice · Chile

Quality score: 84/100

Evidence strength: Strong

Summary

Chile's Ley 20.422 and its 2015 implementing decree require state websites to meet WCAG 2.0 AA under disability agency SENADIS — yet a 2018 field test by visually impaired users found accessibility failures on SENADIS's own site.

Key dimensions

Dimension	Score
Innovation level	1/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-20

[Servicio Nacional de la Discapacidad \(SENADIS\)](#) — accessed 2026-08-20

[SENADIS — Guía técnica de accesibilidad web](#) — accessed 2026-08-20

[Redalyc / Revista Uruguaya de Ciencia Política — Binimelis & Veechi 2018](#) — accessed 2026-08-20

[Universidad de Alicante — Chile accessibility law observatory](#) — accessed 2026-08-20

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