

Live Transcribe — Google and Gallaudet's Free Real-Time Captioning App, Tested Independently With Mixed Accuracy

Digital Inclusion · Good practice · United States of America

Quality score: 92/100

Evidence strength: Strong

Summary

Launched Feb 2019: free Android captioning for deaf and hard-of-hearing users, shaped by Gallaudet user research (loudness indicator, minimal confidence cues). 70+ languages; an independent bench test found best-in-class noise results but 19–66% dialogue word error rates.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-29

[Google, with Gallaudet University](#) — accessed 2026-09-29

[Google Research blog — Live Transcribe](#) — accessed 2026-09-29

[Preliminary evaluation of ASR apps for the hearing impaired \(PMC\)](#) — accessed 2026-09-29

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