

Luxembourg's Open-Data Accessibility Monitoring — Six Years of Published Audits, and Only 2 of ~900 Services Compliant

Digital Inclusion · Good practice · Luxembourg

Quality score: 96/100

Evidence strength: Observational / pre–post

Summary

SIP publishes every accessibility audit, sample and complaint as open data on data.public.lu. Average site compliance rose from 44% (2021) to 61% (2024) — yet only 2 of ~900 in-scope services are fully compliant, and app compliance fell 49%→37% in three years.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-08-24

Service information et presse (SIP), Government of Luxembourg — accessed 2026-08-24

Luxembourg Digital Accessibility Portal — 2024: the headwinds of accessibility — accessed 2026-08-24

Digital accessibility monitoring — mission (accessibilite.public.lu) — accessed 2026-08-24

data.public.lu — Monitoring the accessibility of public websites and mobile apps (open data) — accessed 2026-08-24

Paperjam — Two public websites 100% compliant out of 900 — accessed 2026-08-24

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