Magic Notes at Kent County Council — an Eight-Week Test of an AI Note-Taker for Adult Social Care Assessments, Validated but Staff-Reported

AI in the Public Sector · Good practice · United Kingdom

Quality score: 53/100

Evidence strength: Moderate

Summary

Kent County Council's adult social care teams tested Beam's Magic Notes AI note-taker for eight weeks in 2025; staff reported 2.7 hours saved per assessment, independently validated but self-reported and short.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-06

Kent County Council Adult Social Care (with Beam; evaluated by Health Innovation Kent Surrey Sussex) — accessed 2026-11-06

Kent evaluation report (Health Innovation Kent Surrey Sussex) — accessed 2026-11-06

Unity Insights validation — accessed 2026-11-06

Community Care on Turing Institute evaluation — accessed 2026-11-06

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