

Magic Notes — St Helens Borough Council's Generative-AI Assistant for EHCP and Care-Assessment Drafting

AI in Education · Good practice · United Kingdom

Quality score: 27/100

Evidence strength: Cautionary / limited

Summary

St Helens piloted Beam's Magic Notes AI tool (Nov 2024-Jan 2025) for EHCP and care-assessment drafting, then rolled it to 450 staff: 71% faster reports, 3.7 hrs saved weekly. Self-reported, echoed by an independent NICE-framework study of the same tool elsewhere.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	1/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-04

[St Helens Borough Council](#) — accessed 2026-09-04

[St Helens Borough Council: AI tool rolled out to 450 frontline staff](#) — accessed 2026-09-04

[Local Government Association case study: St Helens — augmenting TEC with AI](#) — accessed 2026-09-04

[Health Innovation Kent Surrey Sussex: independent Magic Notes evaluation](#) — accessed 2026-09-04

[Unity Insights: validating Magic Notes evaluation findings](#) — accessed 2026-09-04

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