

Malaysia's Customs Department Pairs AI Scanners With a Record RM1.88 Billion in Seizures

AI in the Public Sector · Good practice · Malaysia

Quality score: 40/100

Evidence strength: Moderate

Summary

JKDM deployed 134 AI-equipped scanning machines at border checkpoints in 2025, the year its seizures of smuggled and duty-evaded goods rose 15.3% to a record RM1.88 billion across 7,097 cases — though the agency's own accuracy claims are self-reported.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-27

[Jabatan Kastam Diraja Malaysia \(Royal Malaysian Customs Department, JKDM\)](#) — accessed 2026-08-27

[BERNAMA: Penggunaan AI Dalam Kastam Tingkat Kecekapan Operasi, Perkukuh Kawalan Sempadan](#) — accessed 2026-08-27

[Sinar Harian: JKDM patahkan 7,097 kes penyeludupan, rampasan cecah RM1.88 bilion](#) — accessed 2026-08-27

[Harian Metro: Kastam guna mesin pengimbas berteknologi AI kesan barang terlarang](#) — accessed 2026-08-27

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