Mesin AIS — Indonesia's AI-Assisted Crawler and Hoax Desk, 12,547 Hoaxes Logged Since 2018 With Little Outside Scrutiny

AI in the Public Sector · Good practice · Indonesia

Quality score: 40/100

Evidence strength: Moderate

Summary

Since 2018 Indonesia's communications ministry has run 'AIS', a 24/7 AI-assisted crawler plus an analyst team that flags hoaxes and harmful content for takedown; it logged 12,547 hoax issues to end-2023, but its criteria and accuracy have never been independently evaluated.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-10

Ministry of Communication and Digital Affairs (Komdigi, formerly Kominfo) — AIS Team, Directorate General of Informatics Applications — accessed 2026-11-10

GoodNewsFromIndonesia — 12,547 hoax issues handled by Kominfo to end-2023 — accessed 2026-11-10

GovInsider — Indonesian government encourages ethical AI to tackle deepfakes (AIS crawler, 2024 election hoax figures) — accessed 2026-11-10

Jakarta Post via APSN — Government deploys artificial intelligence to combat internet hoaxes (Jan 2018) — accessed 2026-11-10

Cabinet Secretariat (Setkab) — Spread of hoaxes increases ahead of 2019 elections — accessed 2026-11-10

Katadata — Kominfo uses AIS machine to monitor terrorism content after Surabaya bombings (2018) — accessed 2026-11-10

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