

MoHRE's AI-Driven Work-Permit Quota System Cuts UAE Approval Times by Up to 99%

AI in the Public Sector · Good practice · United Arab Emirates

Quality score: 60/100

Evidence strength: Observational / pre–post

Summary

The UAE's Ministry of Human Resources and Emiratisation deployed a self-learning AI system that scores work-permit and quota applications against live labour-market data, cutting processing time for auto-approved cases by up to 99% and issuing permits in under 60 seconds.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-08-09

Ministry of Human Resources and Emiratisation (MoHRE), with the Federal Authority for Identity, Citizenship, Customs & Port Security (ICP) — accessed 2026-08-09

Gulf News — accessed 2026-08-09

VisaHQ — accessed 2026-08-09

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