

Montevideo's AI Regulatory Assistant Answers Architects' Construction-Permit Questions Without Phoning City Hall

AI in the Public Sector · Good practice · Uruguay

Quality score: 47/100

Evidence strength: Descriptive / self-reported

Summary

Montevideo built a generative-AI assistant, with Microsoft's AI Co-Innovation Lab, that answers architects' questions on the city's 4,000+-article construction-permit code online. AGESIC confirms production since October 2024, but flags automatic answers with no human review.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-08-17

Intendencia de Montevideo (Gerencia de Permisos de Implantación y Construcción), with AGESIC and Quanam / Microsoft AI Co-Innovation Lab — accessed 2026-08-17

Quanam / CUTI announcement — accessed 2026-08-17

AGESIC Ficha 28: IA en Permisos de Construcción — accessed 2026-08-17

Intendencia de Montevideo announcement — accessed 2026-08-17

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