

Moxie's Sudden Shutdown — A Cautionary Case in Cloud-Dependent AI Companions for Children

AI in Education · Good practice · United States of America

Quality score: 13/100

Evidence strength: Descriptive / self-reported

Summary

Embodied's \$799 AI companion robot Moxie, used by autistic and socially isolated children since 2020, was permanently shut off with no warning, no refunds and no data-continuity plan after the company collapsed in late 2024 — a cautionary case in AI sustainability.

Key dimensions

Dimension	Score
Evidence of learning impact	1/3
Equity & inclusion	1/3
Transparency, ethics & data protection	0/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	0/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-19

[Embodied, Inc.](#) — accessed 2026-08-19

[Axios: Maker of AI robots for kids abruptly shutters](#) — accessed 2026-08-19

[Aftermath: AI Company That Made Robots For Kids Goes Under, Robots Die](#) — accessed 2026-08-19

[Mike Kalil: The Fall of Moxie, the Social AI Robot for Children](#) — accessed 2026-08-19

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