

my.gov.ge — Georgia's Unified Portal of Electronic Public Services

City Innovation Library · Good practice · Georgia

Quality score: 67/100

Evidence strength: Moderate

Summary

Georgia's my.gov.ge portal grew from 468 to 700 electronic services between 2019 and 2020, with usage up 40% and around 30,000 daily visits — while government and independent monitoring show rural internet access as low as 15%, exposing a real digital divide.

Key dimensions

Dimension	Score
Evidence of impact / measured results	2/3
Transferability / demonstrated replication	2/3
Scalability	2/3
Sustainability / continuity	3/3
Innovation	2/3
Inclusiveness / equity	1/3
Multi-stakeholder collaboration	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-20

[Data Exchange Agency \(DEA\), Ministry of Justice of Georgia](#) — accessed 2026-08-20

[Open Government Partnership — Georgia Citizen's Portal commitment](#) — accessed 2026-08-20

[UN Georgia — Digital solutions transform Georgia's public sector](#) — accessed 2026-08-20

[Freedom House via Refworld — Freedom on the Net 2018: Georgia](#) — accessed 2026-08-20

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