

my.gov.uz — Uzbekistan's Single Portal of Interactive Public Services

City Innovation Library · Good practice · Uzbekistan

Quality score: 57/100

Evidence strength: Observational / pre–post

Summary

Uzbekistan's e-gov portal offers 700+ services to 4m+ registered users; UN DESA's independent 2024 survey lifted the country 6 places to 63rd of 193 (EGDI 0.7999), its first entry into the 'Very High' tier, though rural access gaps are documented.

Key dimensions

Dimension	Score
Evidence of impact / measured results	2/3
Transferability / demonstrated replication	1/3
Scalability	3/3
Sustainability / continuity	2/3
Innovation	1/3
Inclusiveness / equity	1/3
Multi-stakeholder collaboration	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-12

[Public Services Agency under the Ministry of Justice of Uzbekistan](#) — accessed 2026-08-12

[UN DESA E-Government Survey 2024 \(Technical Appendix\)](#) — accessed 2026-08-12

[UNDP Uzbekistan: How to use the my.gov.uz portal](#) — accessed 2026-08-12

[UzDaily: Uzbekistan ranks 63rd in E-Government Index](#) — accessed 2026-08-12

[Official portal](#) — accessed 2026-08-12

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