

NACC AI Allegation Screening — Thailand's automated anti-corruption complaint processor

AI in the Public Sector · Good practice · Thailand

Quality score: 40/100

Evidence strength: Moderate

Summary

Thailand's NACC deploys an OCR-NLP-ML pipeline to pre-screen incoming corruption complaints, cutting average processing time by 78.6%. A 2025 peer-reviewed evaluation found an OCR F1-score of 81.8%; human reviewers retain full final decision authority.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-25

[National Anti-Corruption Commission \(NACC\)](#) — accessed 2026-06-25

[Efficient AI-driven allegation screening: A case study of Thailand's NACC \(PubMed Central\)](#) — accessed 2026-06-25

[OECD Anti-Corruption and Integrity Outlook 2026: Thailand](#) — accessed 2026-06-25

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