

NADMO AI-Powered Multi-Hazard Chatbot — UNESCO Helps Ghana's Disaster Agency Reach Citizens Before the Water Does

AI in the Public Sector · Good practice · Ghana

Quality score: 47/100

Evidence strength: Descriptive / self-reported

Summary

UNESCO handed Ghana's National Disaster Management Organization an AI-powered chatbot that answers citizen questions on floods, fires and storms in multiple languages around the clock; officers in ten regions were trained to run it, though no usage data has been published yet.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-14

[National Disaster Management Organization \(NADMO\), Ghana, with UNESCO and funding from the Government of Japan](#) — accessed 2026-08-14

[UNESCO handover article](#) — accessed 2026-08-14

[NADMO official chatbot system](#) — accessed 2026-08-14

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